



NEWSLETTER

VOLUME ONE
YEAR 2020

SEMASA
SERVICES

SEMASA SERVICES SDN. BHD.

THE NATION'S PREFERRED
SERVICE PROVIDER

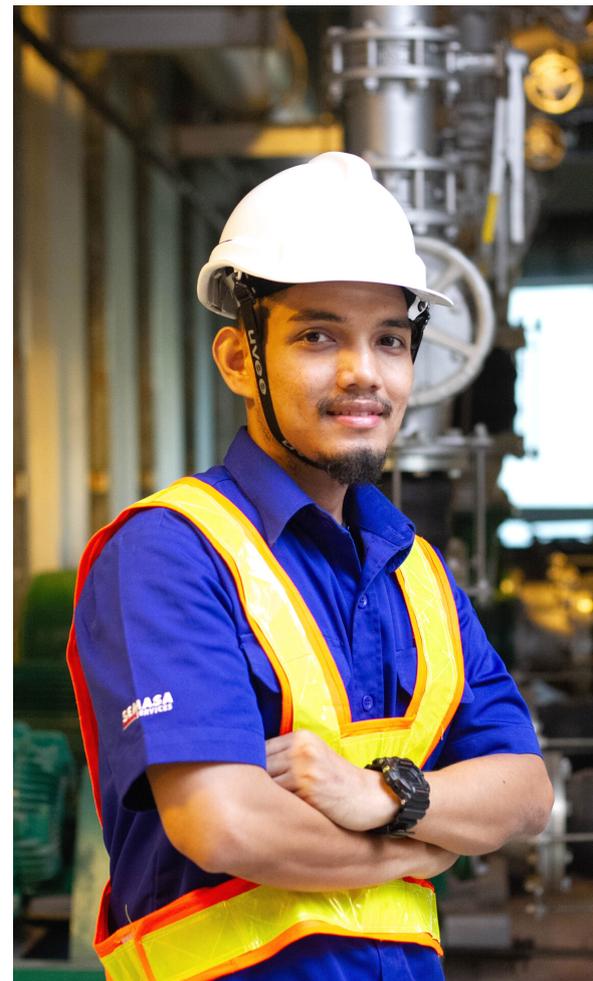


REDEFINING GROWTH FOR THE YEAR 2020

"One can choose to go back toward safety or forward toward growth. Growth must be chosen again and again; fear must be overcome again and again." - Abraham Maslow.

Growth has such a vast range in definition. Ask anyone you know and they will come up with various definitions for the same word. Strangely, despite the difference in definition, none of it is ever a wrong answer. Growth is a personal initiative that brings about a positive outcome that's better than whatever there was before.

For the year 2020, Semasa Services Sdn. Bhd. is amped-up to redefine growth and pursue towards a sustainable growth to ensure that the company keeps on progressing continuously into the future,





THE FIRST FACILITIES MANAGEMENT COMPANY IN MALAYSIA WITH ISO 41001 :2018



"Improving the quality of life of people and the productivity of core business"

Semasa Services Sdn. Bhd. is proud to announce that our organization has received the prestige recognition as the first Facilities Management company in Malaysia to receive the Sirim Standard Quality for ISO 41001 :2018.

ISO 41001 is a standard quality that showcases and acts as the benchmark for efficient and productive Facilities Management practices. The standard quality is relevant for both the environment within the organization and the external providers for Facilities Management service. The Standard also acts to facilitate in seeking outsourced services for Facility Management. driving effective strategic, tactical and operational FM systems and practices. It is widely understood within the industry that the service providers who acquires the right qualification to receive the standard quality portrays a clear evidence of conformity towards the demands of the organization with an efficiency guarantee of their approach and processes.

Understanding that there has yet to be any company in Malaysia to receive such recognition, we at Semasa Services Sdn. Bhd. were very motivated to put our name on the map and be known as the first company in the nation to receive the certification. Much to our content, we were very happy to know that we managed to construct the right strategy in order to achieve our goals of becoming the first company in Malaysia to receive the certification.

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It is imperative for FM providers to maintain, manage and operate facilities in accordance to internationally recognised norms

THE GOLDEN BULL AWARD 2019

"Creme de la creme of Businesses"

One of the biggest achievements for Semasa Services Sdn. Bhd. in the year 2019 was receiving the Golden Bull Award for Outstanding SME. The award has acknowledged the reputation and the quality of the organization as one of the best companies in the industry.

The Golden Bull Award is aimed for the purpose to serve as an operative platform to up and coming businesses inclusive of SMEs and incorporates in motivating them to strive for greater excellence. Previous recipients of the Golden Bull Award has turned into industry leaders and listed entities. They have mostly become excellent examples of what the Golden Bull Award represents, namely strength and growth. Semasa Services Sdn. Bhd. was awarded the Golden Bull Award which has now portrayed true indication of its excellence in providing its services.



As one of the companies that were glorified with the award, Semasa Services Sdn. Bhd. is proud that within its baby years of being separated from MRCB, it is evident that Semasa Services Sdn. Bhd. is able to achieve such a bold recognition on its own accord. The Award has been a strong point of conversation in conveying the efficiency within the operations behind Semasa Services Sdn. Bhd. The team behind Semasa Services Sdn. Bhd. is well aware that with such recognition, the pressure to ensure constant growth for the company is only a blink away. Therefore, the award has not only been a declaration of success, but also a strong motivating point for the company. Being proud recipients of the Award, Semasa Services Sdn. Bhd. has taken this recognition to drive ourselves forward in propelling our company further into greater success.





CORPORATE SOCIAL RESPONSIBILITY

"Without a sense of caring, there can be no sense of community"

In the various activities held in Semasa Services Sdn. Bhd. there is one particular activity that the company ensures the full involvement of the company's organization. Every year, the company would organise an event during the holy month of Ramadhan. This beautiful tradition has been going on for years and has provided the company with tremendous benefits of moral satisfaction.

In the year 2019, Semasa Services Sdn. Bhd. has organised an event to break fast with the beautiful children of Pusat Jagaan Nuri. As an annual event, in 2019 we have included an addition of children from the National Autism Society of Malaysia (NASOM), children from the religious schools of Maahad Tahfiz Al Fateh and Maahad Tahfiz Al Quran Misbahul Falah together with and families of the less privileged.

This activity in fulfilling our corporate social responsibility also has given us the opportunity to our staff to make the best of the activity to reflect upon our individual selves. We commenced the event by having a celebration of completing the reciting of the Quran led by the lovely voices of the children from the religious schools. We then proceeded to break fast in the evening and prayed 'Taraweeh' together with the attendees of the event.

Other than providing the children with food and social experience, we ended the night by providing them with monetary contributions towards Pusat Jagaan Nuri and handing out small tokens or 'duit raya'. In ensuring the continuance of our contribution towards Pusat Jagaan Nuri, the company is currently attempting to construct a plan to conduct repair works and cleaning works for the premise. Since the jobs are in line with the scope of our company, we believe that it is best suitable for us to continue providing these children with the best cleaning service by putting ourselves forward. We believe that in fulfilling our corporate social responsibility towards the orphanage, we can continue to ensure the betterment and development of morals for the society

The nation's preferred service provider

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